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FCC Mail Room

**Christian Morales**  
**Regulatory Administrative Assistant**  
Telscape Communications, Inc.  
355 S. Grand Ave., Ste 3100  
Los Angeles, CA 90071  
Direct Line: 213.344.2028

**Fed Ex Tracking Number:**  
**7932 5920 0098**

February 22, 2012

Marlene H. Dortch  
Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW, Suite TW-A325  
Washington, DC 20554

Re: Annual 47 C.F.R. § 64.2009(e) CPNI Certification Covering Calendar Year 2011 EB Docket 06-36

Dear Ms. Dortch:

Please find enclosed the original Annual 47 C.F.R. § 64.2009(e) CPNI Certification Covering Calendar Year 2011 EB Docket 06-36 from Telscape Communications, Inc.

Please contact me directly if you have any questions or comments.

Very truly yours,

TELSCAPE COMMUNICATIONS, INC.

A handwritten signature in black ink, appearing to read "Christian Morales", is written over the printed name.

CHRISTIAN MORALES  
Regulatory Administrative Assistant

No. of Copies to be  
Listed ABCDE 0



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Via Overnight Delivery

February 22, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW, Suite TW-A325  
Washington, DC 20554

RE: Annual 47 C.F.R. § 64.2009(e) CPNI Certification Covering Calendar Year 2011 EB Docket 06-36

Company Name: Telscape Communications, Inc.  
FRN: 0005040522  
Form 499 Filer I.D.: 821266

Dear Ms. Dortch:

Pursuant to section 64.2009(e) of the Commission's rules, Telscape Communications, Inc. hereby submits its compliance certificate and a statement explaining how the Company's operating procedures ensure compliance with these regulations.

By the attached Certificate, I Joseph P. Holop, hereby certify to the Commission that I am an officer of Telscape Communications, Inc. and am authorized to make this certification on its behalf, and that I have personal knowledge that Telscape has established operating procedures that are adequate to ensure compliance with Section 222 of the Communications Act of 1934 and the 47 C.F.R. § 64.2001 *et seq.*, governing Customer Proprietary Network Information ("CPNI").

Telscape Communications, Inc. has established strict policies, which expressly prohibit release of CPNI to any employee not directly involved in the provision of service to the customer, subject to disciplinary action and termination of employment. Each employee receives an initial CPNI protection briefing and an annual CPNI protection requirement review thereafter. All employees are strictly held to non-disclosure agreements.

CPNI data is accessible only to those employees with a "need to know" for purposes of serving current subscribers. The Company has not taken any actions or filed proceedings at any state public utility Commission or any court of law against data brokers in the past year. Telscape Communications, Inc. does not sell, or otherwise release, CPNI to other entities under any circumstances. Telscape Communications, Inc. has no affiliates.

All contact with customers is documented through retention of electronic copies of communications and retention of any scripts used if contacting subscribers telephonically, for a minimum period of one year. All sales or marketing campaigns initiated by the Company require approval by the Director of Customer Operations who oversees Marketing as well as the Director of Regulatory Affairs, who is responsible for ensuring that each campaign strictly complies with the Federal Communications Commission's CPNI regulations.

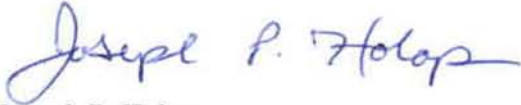
355 S. Grand Ave., Suite 3100 • Los Angeles, California 90071

Telscape represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. Telscape also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Questions regarding this matter may be directed to me.

Sincerely,

TELSCAPE COMMUNICATIONS, INC.

A handwritten signature in blue ink that reads "Joseph P. Holop". The signature is fluid and cursive, with the first name "Joseph" and last name "Holop" clearly legible.

**Joseph P. Holop**  
Chief Technical Officer & Chief Operating Officer

cc: Federal Communications Commission, Enforcement Bureau,  
Telecommunications Consumers Division

Best Copy and Printing Inc.



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**COMPLIANCE CERTIFICATE**

STATE OF CALIFORNIA

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ss.

COUNTY OF LOS ANGELES

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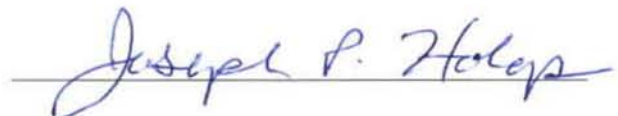
I, Joseph P. Holop, do hereby state that I am the Chief Technical Officer and Chief Operating Officer of Telscape Communications, Inc. ("Telscape") and am authorized to make this certification on behalf of Telscape.

Under the penalties of perjury, I hereby aver that I have personal knowledge that Telscape has established operating procedures that are adequate to ensure compliance – and that the Company complies - with the Federal Communications Commission's rules governing protection of Customer Proprietary Network Information pursuant to Section 64.2009, 47 C.F.R. §64.2009. I hereby further avow that Telscape did not take any actions or file proceedings at any state public utility Commission or in any court of law against any data brokers in the past year. I hereby further avow that Telscape did not receive any consumer complaints concerning or relating to the unauthorized release of Customer Proprietary Network Information during the past year ending December 31, 2011.

Dated this 22 day of February, 2012.

Telscape Communications, Inc.

By:



Joseph P. Holop  
Chief Technical Officer &  
Chief Operating Officer  
355 S. Grand Ave., Ste. 3100  
Los Angeles, CA 90071  
Telephone: 213.344.2000  
Facsimile: 213.344.2080

